Information for Families and Carers



CCP Aged Care Specialists have been at the forefront of providing exceptional pharmaceutical services and medication management services to aged care facilities in Sydney for over 40 years.

We pride ourselves on our exemplary customer service, industry knowledge and dedication to providing the best possible health care solutions for our aged care facilities, their residents and family members and their staff.

CCP Aged Care Specialists provide many services to each and every facility at zero cost to the facility and its residents as part of our commitment to offering a complete pharmacy service to residents and staff who otherwise may not have access to its services.

- C Each year we provide free education sessions to facility staff.
- We write monthly newsletters to provide updates on industry changes and new medications as well as other important information
- We provide free Medication Management Audits to ensure high standards are maintained.
- We have a pharmacist and manager on call to attend the facility for meetings and other appointments
- We have dedicated aged care specialist staff on site at the pharmacy 7days a week from 8:30am – 9:00pm (open all holidays)
- We provide daily deliveries Monday Friday and after hours and emergency deliveries Saturday, Sunday and Public Holidays at no charge
- Our staff collate and inform your doctors as to the prescriptions needed to maintain legal and accurate supply of medications. Postage, faxing and calls are provided at no cost to the resident.
- We provide influenza vaccination clinics for facility staff, family and carers to reduce the risk of infection to your family members.
- C Webster packing including specialised staff, packing materials and colour printing is provided free of charge to the resident and the facility.
- O Medication trolleys, racks, folders are paid for by the pharmacy.

All of these services we provide at no charge to the facility or the resident and we are dedicated to continuing these services at zero charge as we believe this is an integral part of an aged care pharmacy service. This means we cannot always match prices of local discount pharmacies or big box pharmacy discounters. We do endeavour to keep our prices reasonable according to industry standards and continually strive to improve our buying power to pass the savings onto our customers.

> If you have any further questions or require more information please feel free to contact us on 02 9718 0431 or email us at <u>info@ccpacs.com.au</u>

Latest News: January 2018 PBS Updates

2018 will continue to put strain on the income via the PBS to Australian pharmacies as the government keeps reducing the amount they are paying pharmacies for commonly dispensed medications. The government requires the savings being made to fund new and expensive medications on the Pharmaceutical Benefits Scheme.

Please click <u>here</u> for access to further historical information on the PBS changes.

The government's 'optional \$1 discount' policy remains to divide pharmacy. Unfortunately the disadvantages of the abovementioned discounting has not been as widely advertised or discussed. Discounting each eligible prescription at the time of dispensing means it will take longer for patients to reach their Safety Net or in some cases means they will not reach the Safety Net at all. Please click here for further information.

PBS Co-Payment Comparison

	2018	2017
General	\$39.50	\$38.80
Concessional	\$6.40	\$6.30

PBS Safety Net Threshold Comparison

	2018	2017
General	\$1521.80	\$1494.90
Concessional	\$384.00	\$378.00

If you require CCP Aged Care Specialists to combine your PBS amount with the amount of a partner outside the aged care facility please ask your pharmacist to fax a Patient Safety Net Report to us on 02 9787 2485 quoting the name of the person you need to combine the script count with.

For a full introduction to our services and to the latest PBS information click here to